

EventPipe Release

APRIL 2024

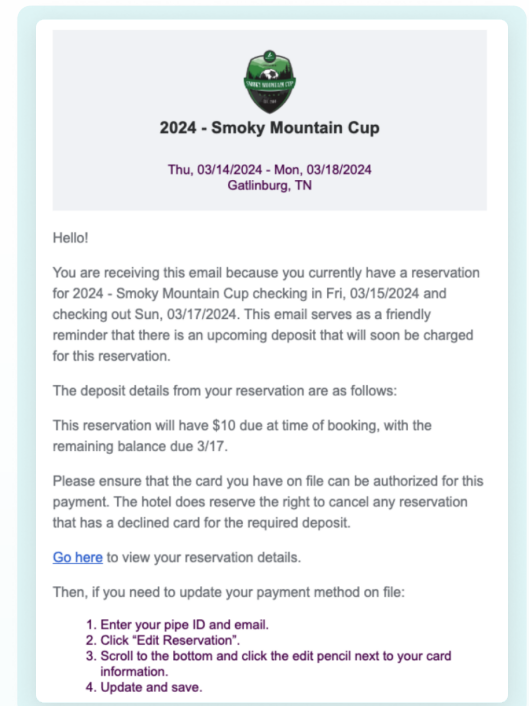


EventPipe Feature Enhancements

EventPipe is pleased to announce the following product enhancements to help your team get even more value out of the application.

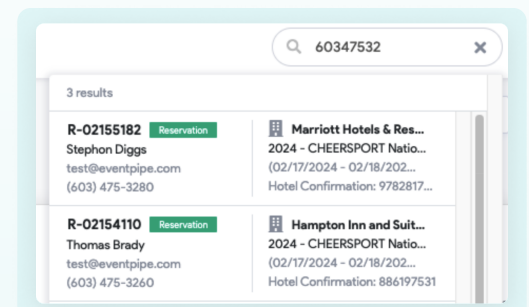
◆ Introducing **Deposit Reminder Emails.**

For any events that have deposits configured to be charged either by the hotel or by the housing company, guests will now receive an email reminder five days before the expected charge date. This email will contain the description of the deposit that was entered on the deposit configuration screen.



◆ **Search Improvements:**

You can now search by guest phone numbers and hotel confirmation numbers in the universal search bar (in the top right of the application) to locate reservations:



◆ The **Hotel User Portal** has had the confirmation number instructions clarified to better explain that payment information will no longer be available after the reservations have had their confirmation numbers assigned.

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◆ RFP Recipients by Venue:

When adding recipients to an RFP, a venue filter has been added. This allows you to select hotels in the vicinity of each of the venues you have associated with the event, not just the primary one.

◆ The “Select All” option has been removed from the RFP recipient list to avoid accidentally sending RFPs to all hotels.

◆ When creating venues, the zip code field now properly displays as a required field. This is needed so that we can properly calculate the mileage from your selected hotels to the venue.

◆ The Add Hotel Users page has had the button colors updated so that the “Add” button is the primary action.

◆ The error messaging on the booking site when guests enter invalid payment information has been made clearer.