EventPipe Release
May 1, 2024

EventPipe Feature Enhancements

We're pleased to announce a suite of enhancements in the most recent release that will enable your team to get more value out of the EventPipe platform.

- ⬢ Introducing **Custom Hotel Fees:**

    You can now bill the hotel for a custom fee. This fee is tracked and billed similarly to the rebate and commissions, however, it can be given a custom label per event.

RFP Creation Page w/ New Fields Highlighted

  - Available during RFP creation and continuing downstream through Proposal, Contracting, Event Hotel Property Settings, Pickup Reporting and ultimately Hotel Invoicing.
  - Fee can be set per Room Night or as a Percentage of Total Room Revenue.
    - A future enhancement is planned to allow for the custom hotel fee to be set per Reservation as well.
  - Much like a rebate or commission, this fee is not collected or shown at all to guests.
  - This fee is optional and only appears in downstream workflows if it was part of the original contract for a hotel.
  - Expected Use Case: CVB Fee, Sports Commission Fee.

- ⬢ Introducing **Percentage-Based Rebates:**

    You now have the option to set rebates as a percentage of the room rate instead of a flat per-night fee.

  - Available during RFP creation and continues downstream through Proposal, Contracting, Room Block Management, Pickup Reporting and ultimately Hotel Invoicing.
  - This fee neither appears to nor is collected from guests in the same manner as traditional flat per-night rebates.
  - Can be set at the Event Hotel level.
  - **NOTE:** Regardless of whether Rebates are set as a Percentage of the Room Rate or Flat Amount Per Night, they are still deducted from the Room Rate before calculating the Commission. The Commission is always set off of the Net Room Rate.
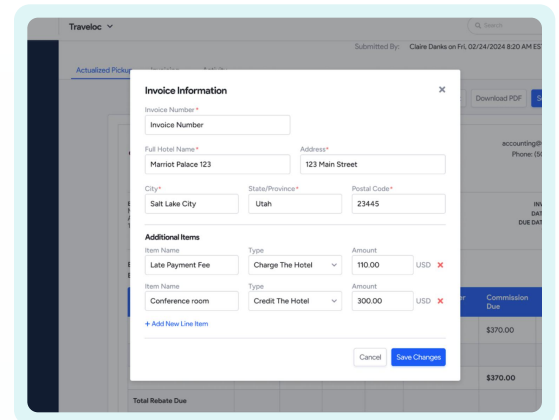
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● Introducing **Additional Invoice Line Items:**

You can now add line items to your hotel invoices.

- An unlimited number of line items can be added.
- Label each line item however you like.
- The amount set on the line item can be a charge or credit to the hotel which adds to the total amount of the Invoice.
- Expected Use Cases: Flexibility to support a unique contracting requirement, unexpected one-time charges that occurred during the event, adjustments to correct for a pickup actualization error, and resending a late invoice with the late payment fee included.
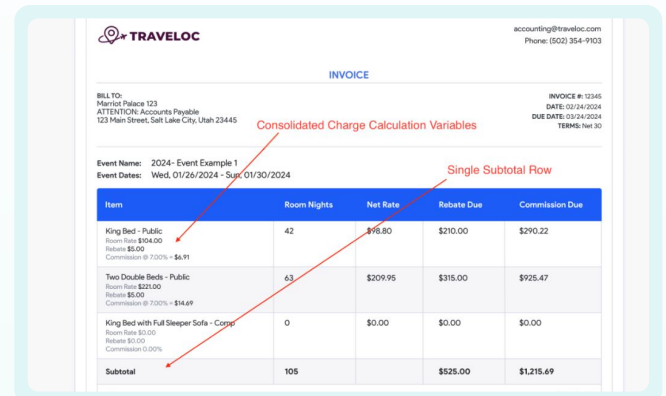

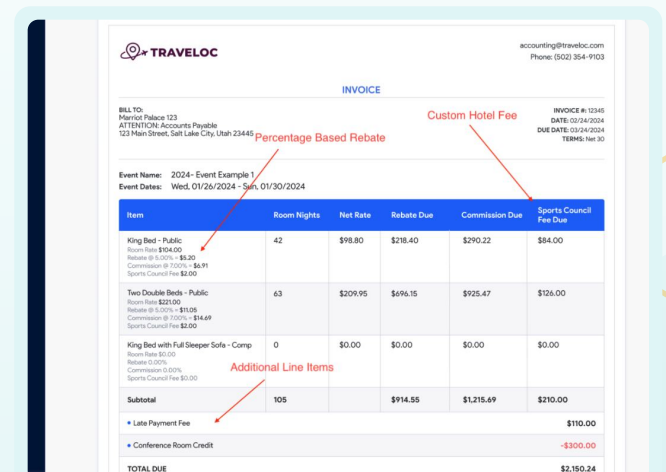*Adding Line Items*

● Enhancing the **Invoice Layout:**

The invoice layout has been redesigned to incorporate the following elements.

- Reduction in redundant columns and rows.
- Consolidation of charge calculation variables.
- Aesthetic improvements.
- Flexibility to conditionally support the aforementioned 3 new features.
  - **Custom Hotel Fees**
  - **Percentage-Based Rebates**
  - **Additional Invoice Line items**

Enhanced Invoice Layout

Enhanced Invoice Layout w/ Optional New Features

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⬡ Enhancing **Rooming List Uploads:**

In this release, we've introduced several improvements to streamline your experience. Here's what's new:

- You can now choose whether a reservation should use inventory from a public or comp room block by distinguishing between them in the Room Type field.

Room Type*
Public King Bed
Comp King Bed

- The Group Block field is no longer mandatory. This means that:
    - Reservations can now be independent of a group block, and the Group Block ID field is optional.
    - Group blocks can be used in the Group Block ID field without the master bill setting.
    - Reservations created in the uploader, whether part of a group block or not, will continue to have the master bill setting enabled, ensuring no fees, deposits, or charges from the EventPipe platform.

- The uploader now includes an optional Country field for United States or Canada, matching the standard booking site.

- Several fields in the upload template have had their default formatting updated to better align with the data that will be entered into them—specifically, CC Number and Exp Date.

- Error messaging has been improved across the board to ensure any errors you receive are thoroughly explained.

- The Track Uploaded Files page has had a bug fixed that could cause your upload to resubmit if you refresh the page.