

# EventPipe Release

APRIL 23, 2024



## EventPipe Feature Enhancements

EventPipe is pleased to announce the following product enhancements to help your team get even more value out of the application.

### Reservation Reminder Emails:

Configure automated reservation reminder emails for your events in EventPipe!

Customize these reminders at the event level during creation or editing. The default setting is 45 days before the event start date, but you can adjust it or disable it. A date below the input field shows when the email will be sent. In general, these emails will be sent around 3 PM EST.

This email will contain general event information, as well as links for your guests to manage the reservations.

Event Details

Event Producer\* Blueprint Event Type\* Archery (Sporting Event)

Name\* EventPipe Sample Event Start Date\* Sun, 09/01/2024

Country\* United States State\* Alabama

Event Room Night Goal\* 0 Event Room Night Goal\* 0

Event Producer Status 0 Event Producer Commission % 0

Event Producer Revenue Notes Additional event producer revenue notes here. (Optional)

Event Pickup Report

Generate Pickup Report for this Event  Yes Accounting Contact\* Josh Silverberg

Email Reminder Settings

Reservation 45 Days  Deposit 5 Days

Sun, 07/18/2024

EventPipe Sample Event  
Sun, 09/01/2024 - Tue, 09/03/2024  
Queensbury, AL

Hello Joshua Silverberg,

You're receiving this email because you currently hold a reservation for the EventPipe Sample Event. If you happen to receive this message multiple times, please check the Pipe ID confirmation numbers in each email. Differing numbers may indicate multiple reservations for the same event.

This email serves as a reminder regarding your hotel reservation(s). Take a moment to review any relevant policies, such as cancellation or deposit, accessible by clicking [HERE](#).

Hotel: Marriott Hotels & Resorts Nashville Vanderbilt  
Status: Confirmed  
Guest Name: Joshua Silverberg  
Pipe ID#: R-22541048  
Check In: Sat, 08/31/2024, 4:00 PM  
Check Out: Sun, 09/01/2024, 11:00 AM

To access additional reservation details, such as hotel specifics, room type, cancellation policies, and deposit information (if applicable), please refer to your original receipt.

Here are step-by-step instructions to view and adjust your reservation:

1. Click on the following link to access your reservation: [Manage Reservation](#)
2. Enter your email address and Pipe ID Confirmation Number provided above.
3. Once logged in, you can cancel, modify, or print your reservation summary.

You'll receive an email confirming any changes or cancellations made. Thank you, and we wish you the best with your trip preparations! Please refrain from replying to this email, as this address is not monitored. For assistance, please contact us through the appropriate channels provided below.

EventPipe  
[lost@eventpipe.com](mailto:lost@eventpipe.com)  
(844) 697-4732  
Monday - Friday 9-5

[Manage Booking](#) [Cancel Booking](#) [New Booking](#)

### Deposit Reminder Emails:

You can now customize the number of days before a deposit is due that your guests are sent their deposit reminder email! This can be configured at the event level, or turned off completely.

Email Reminder Settings

Reservation 45 Days  Deposit 172 Days

Sun, 11/17/2024